

## **Ron & Delwyn Watts**

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**Arbortech tree Services Pty Ltd**

**P O Box 25**

**COCKATOO VALLEY 5351**

30<sup>th</sup> October 2006

Dear Sir,

We write to thank you for the professional service you and your crew have provided in the removal of 3 trees from the front yard of our Elizabeth Grove property. Your work was the source of considerable interest from our neighbours and my wife photographed proceedings throughout the day as a record of events.

May we provide you with this feedback;

We appreciated the professionalism of your quotation and the explanations and advice you provided at the time. This assisted us in arranging council permission for the removal of the largest tree and preparing the site for your work to be carried out. Your pricing is competitive and although you were not the cheapest quote we received, we were convinced that your overall offer was superior.

The value of our decision was confirmed by other customers of yours who are also mutual friends of ours several weeks after we received your quotation. Their assurance of the quality of your work was confirmed by your action last Thursday when the trees were removed.

Your work has been greatly appreciated and valued, thank you. The photo's we provide of before, during and after the event are for your use in any way you wish to use them. We would also be delighted to recommend your work to anybody who may be considering tree removal.

Yours faithfully,

**Ron & Delwyn Watts**